Valve □캔들 등록부 — ‘Steam’ 관련 자료

출처: https://phishdestroy.io/steam_dossier/ko/valve_scandals_registry
CC0 1.0 Universal · 2026-09-30

주요 스캔들 아카이브

Valve □캔들 마□터 레지□트리 — 160에서 수집한 사건들

원본 기록 (RAW): 11,768

신고됨. 출처 확인됨. 아직 해결되지 않음.

이 섹션이 입증하는 바

이 마스터 레지스트리는 Valve의 생태계 전반에 걸쳐 지속적으로 발생하는 플랫폼 결함, 삭제된 커뮤니티 신고, 그리고 해결되지 않은 소비자 지원 실패 사례를 상세히 기록□, 160에서 독립적으로 검증된 1차 기록들을 종합□ 것입니다. 검증된 Trustpilot 분쟁 접수 건, 보관된 GitHub 보안 문제 티켓, 그리고 규제 당국의 절차까지 아우르는 이 레지스트리는 계정 복구 및 고객 분쟁 해결 과정에서 반복적으로 발생하는 체계적인 문제점을 입증합니다.

← 경영진_브리핑으로_돌아가기

160 수집된 기록: 실제 이용자들이 평가□ 지원 서비스, 더 이상 표시되지 않는 게시물, 신고만 되고 방치된 플랫폼 결함, 그리고 Valve이 이미 책임을 져야 했던 사건들. 여기에 담긴 내용은 모두 저희가 임의로 정리□ 것이 아닙니다. 모든 항목에는 원본 출처가 명시되어 있습니다. 직접 하나를 열어 읽어보시기 바랍니다.

출처 기록

11,768

모든 카테고리를 통틀어

플랫폼의 결함

3,372

사용자가 제보□ 플랫폼 결함

검열된 게시물

109

관리자가 삭제□ 레딧 게시물

지원 관련 불만 사항

471

Trustpilot에서 확인된 불만 사항

집행의 타당성

인증 호□트 도메인 차단

OpenID 인증 호스트에 대□ 도메인 수준의 차단은 기술적으로 구현하기 가ㄴ단합니다. 특정 리소스에 대□ Steam 로그인 리디렉션이 차단되면, 해당 리소스의 인증 프록시 역할을 하는 제3자 도메인도 동일□ 규칙 세트를 통해 필터링될 수 있습니다. 구현 가능성에 대□ 자세□ 논의는 본 보고서에 수록되어 있습니다.

What this means — OpenID and openid.realm

OpenID is the sign-in standard behind the “Sign in with Steam” button: the site does not receive the password, Steam confirms the identity to it. **openid.realm** is the field carrying the address of the site asking for the sign-in, and **openid.return_to** the address Steam is to send the user back to. Steam receives both on every request and prints the realm on its own login page — which is why this dossier can name the host each platform authenticates through.

Section 3 — the observed routes →

서류에서_집행_가능성을_확인하세요 →

카테고리: Trustpilot 지원 관련 불만 사항 (필터링된 부정적 에스컬레이션) 176 일치하는 원본 레코드 · 중복 항목은 접힘

Consumer Complaint 2026-07-20

Author: C***

I’ve used Steam for years, but lately, their sales have really lost their edge. I was hoping to score some solid discounts, but many games still feel overpriced, even during sales. Plus, the support response times can be frustratingly slow when issues arise.

Target Domain: steamcommunity.com
Inspect on Trustpilot ↗
Documented support grievance
Captured: 2026-07-20
Consumer Complaint 2025-05-09

Author: S* L*****

Support are never able to help you and only able to redicrect you to public linkBreaking there own TOSNot able to provider a refundNot able to provide a safe place for gamingBase on the game you play you can get scam.

Target Domain: steamcommunity.com
Inspect on Trustpilot ↗
Documented support grievance
Captured: 2025-05-09
Consumer Complaint 2024-12-30

Author: F***

This company allowed a single phishing scammer 7656…2045 in 100's of its user community chat rooms "Steam Chat" the whole week of Winter Sales, 12-23-2024 - 2025 to spam spaceintrader a scam phishing website.Don't support Valve & Steam that support scams. Don't give your log in credentials to account hijacking scammers. This company also allows engagements of commercial advertising / spam for gambling in violation of its own Rules and Guidelines / Online Conduct. 7656…5023 proof - groups/deskinsfans key drop advertising, thanks TannerfromKD and Valve!*"The Consumer Review Fairness Act (CRFA) protects people’s ability to share their honest opinions about a business’s products, services, or conduct, in any forum, including social media. The law protects a broad variety of honest consumer assessments, including online reviews, social media posts, uploaded photos, videos, etc. And it doesn’t just cover product reviews. It also applies to consumer evaluations of a company

Target Domain: steamcommunity.com
Inspect on Trustpilot ↗
Documented support grievance
Captured: 2024-12-30
Consumer Complaint 2024-07-31

Author: A***

horrible company.randomly you get "This account may have been accessed by someone else."this happened to me 3 times.the 3rd time they wanted a cd key.a spent useless cd key that nobody has any reason to keep laying around.i gave them the paypal bill for my first purchase back in 2015.i gave them a bill for my first phone number ever on the account.i still got the same email attached to the account.this company is literally a scam. nothing but a scam.they randomly claim you been accessed somewhere else and then require you to give them information no reasonable person would ever have, if not your done and have to rebuy everything.

Target Domain: steamcommunity.com
Inspect on Trustpilot ↗

Documented support grievance
Captured: 2024-07-31
Consumer Complaint 2023-12-09

Author: K*

Had 288 euros in steam wallet, someone hacked my account even with two step verification, write a steam support for help but only answer was if something is spent in community market they can’t help.

Target Domain: steamcommunity.com
Inspect on Trustpilot ↗
Documented support grievance
Captured: 2023-12-09
Consumer Complaint 2023-09-26

Author: J*

I was banned for saying "Who let grandma on the PC"and another for simply calling someone ignorant.Power tripping mods, devs who don't care, steam doesn't care. Yet allows racism/trolling/etc Fk steam, its a joke now.

Target Domain: steamcommunity.com
Inspect on Trustpilot ↗
Documented support grievance
Captured: 2023-09-26
Consumer Complaint 2022-08-31

Author: Anonymous

Steam community is plain bad for a various reasons:1. Steam forums are a big mess, for example they allow users to post in any language and as result you get jumbled mess with posts in foreign languages together with English language posts. For example, If you check CS GO forums, you'll see half of posts are in Russian and half in English. I don't understand why such a big and international company would leave their forums so unorganized like that. All other normal companies have English only language allowed which is an international language and sometimes subforums for other languages like German, French and etc... so if French people want to post in French they go specifically in that sub-forum. But no, Steam doesn't care about this. Their forums is a one big mess.2. Moderation is biased and joke. I don't understand why such a big company like Steam can't afford to hire people for moderation and pay them. Instead they just recruit random people for moderation who do it for free and

Target Domain: steamcommunity.com
Inspect on Trustpilot ↗
Documented support grievance
Captured: 2022-08-31
Consumer Complaint 2022-05-28

Author: J*

The login code never arrives. I hate Steam.

Target Domain: steamcommunity.com
Inspect on Trustpilot ↗
Documented support grievance
Captured: 2022-05-28
Consumer Complaint 2021-11-08

Author: N***

The service is terrible, I only signed up because I really like the game I wanted, but the rest is terrible, I hope to get something better soon.

Target Domain: steamcommunity.com
Inspect on Trustpilot ↗
Documented support grievance
Captured: 2021-11-08
Consumer Complaint 2021-06-18

Author: W***

They scam people for money, dont believe me? Read thisSource: Steam Subscribers/User Agreement NO GUARANTEESTO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, NEITHER VALVE NOR ITS AFFILIATES GUARANTEE CONTINUOUS, ERROR-FREE, VIRUS-FREE OR SECURE OPERATION AND ACCESS TO STEAM, THE CONTENT AND SERVICES, YOUR ACCOUNT AND/OR YOUR SUBSCRIPTION(S) OR ANY INFORMATION AVAILABLE IN CONNECTION THEREWITH.In short: You got a virus or your data leaked because of our software? Whoopsies we dont care, that isnt even legal or the last of their scammy stuff...

Target Domain: steamcommunity.com
Inspect on Trustpilot ↗
Documented support grievance
Captured: 2021-06-18
Consumer Complaint 2021-05-14

Author: B***

The support is one of the worst I've ever seen.Useless support team.

Target Domain: steamcommunity.com
Inspect on Trustpilot ↗
Documented support grievance
Captured: 2021-05-14
Consumer Complaint 2020-04-02

Author: J***

Steamcommunity has 15% fees, 15!!!!

Target Domain: steamcommunity.com
Inspect on Trustpilot ↗
Documented support grievance
Captured: 2020-04-02
Consumer Complaint 2020-03-27

Author: H***

What can I say? the support is one of the worst I've ever seen maybe the FUNCOM is much worse. If you tell the true on the steam forum you just got a BAN even if what you said did not violated the rules of the forum.

Target Domain: steamcommunity.com
Inspect on Trustpilot ↗
Documented support grievance
Captured: 2020-03-27
Consumer Complaint 2018-03-16

Author: B*

don't sign up will stick on your computer will kill your pc power you can't remove it from your pc even you deleted it will stay woking in the system

Target Domain: steamcommunity.com
Inspect on Trustpilot ↗
Documented support grievance
Captured: 2018-03-16
Consumer Complaint 2016-12-27

Author: J*

In bloddy hate their page it's tiresome, it's in no way intuitive. I tried reaching out for support, but that is a maze.I'm simply trying to log in and redeem a key of a product I already bought, their search function is a joke. I f*u*c*k*i*n*g hate them. The layout is not like the how to video from the dealer, this can be done much simpler. I don't frigin care aboutn what other titles you have in store or what genre, I just want to redeem my key and install.

Target Domain: steamcommunity.com
Inspect on Trustpilot ↗
Documented support grievance
Captured: 2016-12-27
Consumer Complaint 2016-10-28

Author: P*

Support on site is terrible.Refunds not happend yet, despite games not working.No help at all if key is bought outside their system, so as a customer you can bounce back and through between bad support systems?? I wait for some other companies to compete in this market, for this can't be the best we as customers can expect.And do put an email up to find, instead of this stuppid website where you spend so long time trying to find a solution on, instead of a simple mail. Often the problem is not there, or if it's there just saying no help here???I need a response

Target Domain: steamcommunity.com
Inspect on Trustpilot ↗
Documented support grievance
Captured: 2016-10-28
Consumer Complaint 2016-06-26

Author: V* W***

Useless support as always!

Target Domain: steamcommunity.com
Inspect on Trustpilot ↗
Documented support grievance
Captured: 2016-06-26
Consumer Complaint 2014-07-01

Author: J*

expensive, and support team not willing to cooperate

Target Domain: steamcommunity.com
Inspect on Trustpilot ↗
Documented support grievance
Captured: 2014-07-01

Consumer Complaint 2014-04-15

Author: B*

When you pay for a program, you expect it too work. cant not buy or anything and have written to valve. but there is not a being done a damn thing abut it..

Target Domain: steamcommunity.com
Inspect on Trustpilot ↗
Documented support grievance
Captured: 2014-04-15
Consumer Complaint 2026-09-03

Author: M*

Worst platform ever wont give me a refund even though a game is unplayable because of bugs I won't ever be using the crap platform again I hope the platform breaks down for good piece fo crao

Target Domain: steamcommunity.com / steampowered.com
Inspect on Trustpilot ↗
Documented support grievance
Captured: 2026-09-03
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