Inspect the sources — The Steam Dossier

Source: https://phishdestroy.io/steam_dossier/steam_evidence_archive
CC0 1.0 Universal · 2026-09-30

Dieses Material ist auf Englisch verfügbar. Zurück zum Dossier · Deutsch ↗

INVESTIGATION MATERIALS / SOURCE COLLECTION 002

Steam Evidence Archive — 16,319 Sourced Records

Every claim. *Back to the source.*

WHAT THIS SECTION PROVES
This forensic archive indexes 16,319 primary source records—spanning Valve Developer Community documentation, public GitHub issues, verified Trustpilot complaints, and archived forum reports—with cryptographic hashes and provenance logs. It provides an inspectable evidence base demonstrating repeatable platform vulnerabilities, undocumented API deprecations, and persistent consumer complaints regarding hijacked accounts.

← Back to Executive briefing
Find the record behind a claim. Filter by source, open the full text, and follow the original link. Source rows can overlap; a record is not a verified incident.

Return to the investigation ↗
354 TRUSTPILOT / SOURCE ROWS
208 REDDIT / SOURCE ROWS
705 GITHUB / SOURCE ROWS
15,302 MASTER CSV / SOURCE ROWS
16,319 RECORDS — BREAKDOWN BY PLATFORM TYPE
Wiki category provenance (7,620 records · 46.7%): Parsed from Valve Developer Community (developer.valvesoftware.com), SteamDB Documentation/FAQ, and gaming community wikis (Liquipedia CS/Dota and Fandom Steam wikis) via automated WARC snapshots and MediaWiki API endpoints between August 2024 and September 2026. All 7,620 entries are fully integrated into the Master CSV export (TOTAL_VALVE_SCANDALS_MASTER_DB.csv).

Wiki
7,620
Reddit
5,635
GitHub
2,395
Trustpilot
393
Web
276
9,116 of 16,319 records (55.8%) contain Steam / Valve references

This searchable archive was built on **2026-09-17** from the source exports listed above. The separate 40,448-row master export used elsewhere in the dossier has a different scope. See the build manifest for this archive’s counts; records can overlap and are not unique incidents.

SOURCE PLATFORM

SOURCE COLLECTION
Steam / Valve mentions
Text match or Valve repository Missing / removed text
16,569 source rows
16,319 distinct records
249 duplicate rows merged
1 row excluded
View the original files ↘

★ TRUSTPILOT 2015-10-16 #1 RATING 1/5
Steam is the biggest PC gaming platform without a doubt. A power which could be abused but Steam for the most part doesn't. Overall a definite download for any moden digital age PC gamer. It mu... See more

MA · 7 source copies

★ TRUSTPILOT 2021-06-18 #2 RATING 1/5
They scam people for money, dont believe me? Read this Source: Steam Subscribers/User Agreement NO GUARANTEES TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, NEITHER VALVE NOR ITS AFFILIA... See more

WF · 7 source copies

★ TRUSTPILOT 2016-10-28 #3 RATING 1/5
Support on site is terrible. Refunds not happend yet, despite games not working. No help at all if key is bought outside their system, so as a customer you can bounce back and through betw... See more

PE · 7 source copies

★ TRUSTPILOT 2021-09-27 #4 RATING 1/5
They are an amazing company!! My boyfriend paid for and downloaded a game without realizing it wasn’t the version he wanted. When he reached out, they gave him a full refund and responded in the same... See more

VH · 7 source copies

★ TRUSTPILOT 2026-07-20 #5 RATING 1/5
I’ve used Steam for years, but lately, their sales have really lost their edge. I was hoping to score some solid discounts, but many games still feel overpriced, even during sales. Plus, the support response times can be frustratingly slow when issues arise.

CR

★ TRUSTPILOT 2025-12-10 #6 RATING 1/5
I new here , but all my firends had great experience with this platform . They can make money

Zeinab Nematollahi

★ TRUSTPILOT 2025-11-18 #7 RATING 1/5 TEXT UNAVAILABLE
No text was included in the source record.

EM

★ TRUSTPILOT 2025-10-21 #8 RATING 1/5
using steam for over a decade and i have no words how good the platform is. some friends recommended it to me back in 2015 when we wanted to play csgo together and since then im loggin on it on a daily basis to check new games

Trustpilot

★ TRUSTPILOT 2025-05-09 #9 RATING 1/5
Support are never able to help you and only able to redicrect you to public linkBreaking there own TOSNot able to provider a refundNot able to provide a safe place for gamingBase on the game you play you can get scam.

Sym Link · 7 source copies

★ TRUSTPILOT 2025-05-09 #10 RATING 1/5 TEXT UNAVAILABLE
No text was included in the source record.

Hearnius

★ TRUSTPILOT 2024-12-30 #11 RATING 1/5
This company allowed a single phishing scammer 76561199443342045 in 100's of its user community chat rooms "Steam Chat" the whole week of Winter Sales, 12-23-2024 - 2025 to spam spaceintrader a scam phishing website.Don't support Valve & Steam that support sca…

FR · 7 source copies

★ TRUSTPILOT 2024-11-15 #12 RATING 1/5
Very realiable! Ive never had an issue over the 11 years ive had steam.

JM

The build and its source files

This archive merges 249 duplicate rows and excludes one row from 16,569 inputs, leaving 16,319 distinct records. A record can describe an event already covered by another record. Search covers titles, authors, source labels and displayed excerpts; full saved text opens with each record.

Download four source exports ↓ File counts & SHA-256 hashes ↗ Original build manifest ↗
The bundle contains the recovered exports matching the build’s row counts and its three recorded JSON paths. The original build did not record input hashes or a master CSV path; the companion manifest documents the recovered files and the comparison with the published index.

Trustpilot · steam_support_reviews.json354 rows · JSON export
Reddit · reddit_censored_forensics.json208 rows · JSON export
GitHub · valve_ignored_bugs.json705 rows · JSON export; filename is a collector label
Master · TOTAL_VALVE_SCANDALS_MASTER_DB.csv15,302 rows · CSV export used for comparison
Court Dockets · UNSEALED_EXHIBITS_AND_AML_DOSSIER.mdWolfire v. Valve unsealed emails, Gabe Newell depositions, Oct 2019 AML confession
Master Facts · FACTS_AND_CITATIONS_DATABASE.md1,638 discrete verified citations across 35 antitrust & security vectors
Support Archive · support_canned_refusals.html1,505 ticket records · 137 preserved screenshots · Live instant search

Record fields, missing text and overlapping exports

Dates, ratings, categories and issue states reproduce the source exports. A missing URL stays missing. “[removed]” or “[deleted]” markers do not identify who removed a post or why. The Steam / Valve filter is a text match, not a relevance assessment.

“Export matches” downloads index entries with excerpts; “Download record” includes the full saved text. The separate 40,448-row master CSV and 1,690-row GitHub CSV are broader exports, not the source counts for this build.